

```
var adam = array("design", "develop", "support", "grow")
```

OBJECTIVE

To support clients, learn new technologies, build applications and work for a highly technical software, hardware or wireless firm.

SKILLS

- Blackberry Technical Support Certified
- Strong communication, problem-solving and analytical skills
- Quick learner while adapting to changing circumstances
- Independent problem-solver and troubleshooter
- Good team player able to meet short dead lines

TECHNICAL ASSETS

- Intimate knowledge of common Internet protocols (SMTP, POP, HTTP, FTP, TCP/IP)
- Extensive understanding of web application systems design
- Experience providing diagnosing and troubleshooting customer support (in person, or via e-mail/telephone)
- Experience designing, testing and deploying wireless technology / applications
- Efficient programming skills: SQL, VB .NET, ASP, PHP, HTML & JavaScript
- Experience performing IIS Administration, database design / management, report generating, designing / managing corporate websites
- Extensive knowledge and experience troubleshooting / supporting Microsoft Windows products (2000, XP) as well as Microsoft Office (2000, 2003)

EXPERIENCE

Don't Shoot the Messenger

Platform Development / Systems Analyst / QAS Tester, 2006 – Present

- Key advisor in all large scale technology projects
- Manage new technology projects and infrastructure implementations
- Research, develop, test and implement new software infrastructures relating to mobile data content: WAP, SMS and content rendering
- Create and update technical documentation
- Manage new technology projects and infrastructure implementations

adamWARE IT Services

Computer Consultant, 2001 – Present

- Self-employment through own firm
- Provide onsite technical consultations and computer related repair services for home and small business clients
- Set up and secure home and small business wired and wireless networks
- Design and administration applications
- Learn new technologies and methodologies

